

## Access Statement

**The Quiet Site caters for touring caravans, motorhomes, tents, and also accommodates camping pods and privately owned static caravans. We are open all year round with booking recommended during busy periods.**

**Situation:** The Quiet Site is accessed from the M6 J40; A66 for Keswick; A592 for Ullswater. Turn right at the lake and then right at the Brackenrigg Inn. The site is well signposted and situated on the right after 1.5 miles.

**Reception area:** The reception yard is approximately 20m x 10m with ample space to park up prior to booking in at the shop. The shop/reception is accessed from a tarmac area. It is usually staffed but pressing a bell will summon assistance if not. Although the site wardens are in residence on the park, main reception hours are roughly 9:00 am to 6:00 pm.

**Roads and lighting on site:** The roads and paths around the park at The Quiet Site are constructed from tarmac or well maintained hardcore. We take patrons' safety seriously and have a 5 mph speed limit in operation around the park with speed ramps along the access roads. All pitches are directly accessible from the road system. The campsite has low level lighting, is level or gently sloping.

**Caravan and motorhome pitches:** The hard standing pitches are spacious, with room for caravan, awning and vehicle. The surface is constructed from compacted hardcore. There is ample space between pitches and vehicles can be parked adjacent to each pitch. Each hard standing has its own clearly marked electric hook up point which is situated close by and shared between 2 pitches.

**Tent and camping pod pitches:** Many of the pitches are terraced offering flat areas for camping. Some of the pitches in the centre of the larger field are on a slight slope. The surfaces of the pitches vary from grass to compacted hardcore. Cars can be parked next to tents unless the ground is wet and slippery, in which case they should be left adjacent to the road.

**Water points:** There are numerous water points distributed across the park.

**Service block.** The site has one centrally heated service block located next to the reception yard and with a car parking area to the side. There is level access leading to the main entrance and to the Men's facilities; access to the Ladies' facilities is via one step.

The Ladies' area contains four showers, eight toilets, six hand basins, one hair dryer and one hand dryer. The showers are flat and enclosed in large lockable cubicles. Each wash basin has a mirror above.

The Men's area has identical layout and facilities except that three of the toilets are replaced by a two urinals.

2

Lighting throughout the block is regulated by a series of proximity sensors but the mirror lights can be over-ridden manually.

**Family bathrooms:** In addition to the above, there are four family bathrooms in close proximity to the main service block, each with WC, bath and washbasin. One of the family rooms has an outward opening door and is fully equipped for independent disabled use.

**Laundry and dishwashing area:** The laundry room and dishwashing area is centrally located between the Ladies' and Men's facilities. Access is via one step. There are three dedicated dish washing sinks with dish racks and draining boards. The laundry room contains a single dedicated clothes washing sink, a top loading commercial coin operated washing machine and a front loading commercial coin operated tumble dryer. The laundry also contains an iron and ironing board and a fridge freezer.

**Shops:** There is a relatively small but well-stocked shop on site. Off-site, the nearest shops are in Pooley Bridge, just a 10 minute drive away; a selection of supermarkets can be found in Penrith, 15 minutes drive from the park.

**The Bar:** The bar is situated close to the shop, service block and car parking area in the reception yard. General tourist information, including maps of the area and a local bus timetable are displayed in the entrance to the bar. Access to the bar area itself is via 5 steps.

**Public transport:** There is a bus service to Penrith (nearest access point 1.5 miles from the site). The nearest taxi firm is in Penrith.

**Additional general information:**

Mobile telephone reception is variable. 02 is very good, all other networks are variable.

Direct terrestrial television reception is poor. Satellite reception is excellent.

WiFi is free and available on some pitches, in the bar and in the shop area.

Picnic tables with built-in benches are distributed in two areas of the park.

Dogs are welcome; there is a designated dog walking area on site.

We can exchange and sell Calor gas cylinders.

A first-aid box is kept in the shop/reception.

**We recognise that this document cannot cover all eventualities and welcome suggestions on how to improve our offerings and services to customers. If you feel you have access requirements that are not covered by this paper, please feel free to contact us.**