



Accessibility Guide for The Quiet Site

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Welcome

The Quiet Site is a family run campsite situated in a secluded position amongst the stunning fells that overlook Lake Ullswater. This is a superbly maintained and very picturesque site, the facilities being housed mainly in old converted farm buildings. The Quiet Site are delighted to have received numerous awards over the last 30 years. Winning awards for our holiday park is a testament to our commitment in providing you with the best and most sustainable stay possible. We are also home to Britain's first Zero Waste shop on a Holiday Park and The Quiet Bar, often described as the best campsite bar in Britain.

Watch the video: [The Quiet Site reception and zero waste shop](#)

At a Glance

Level Access

- There is level access from the main entrance to:
 - Reception
 - Foyer
 - Launderette
 - The Quiet Bar
 - Services block
 - The Quiet Site Zero Waste Shop
 - Glamping Burrow
 - Glamping Cabin
 - Gingerbread House
 - Outdoor play field

Access with steps

- There are steps from the main entrance to:
 - Campers kitchen
 - Camping Pod

Hearing

- Some staff have disability awareness training.

Visual

- Glass doors and full-height windows have contrast markings.

General

- Some staff have disability awareness training.

Getting here

Watermillock
Penrith
CA11 0LS



Travel by public transport

- You can get to The Quiet Site by bus and train.
- The nearest bus stop is situated 1.8 miles / 2.9 km from the site at the Brackenrigg Inn. Complimentary pick up from the bus stop can be provided. The Ullswater Bus will be running on Saturdays and Sundays and Bank holidays through 2023. This bus picks up from the campsite entrance and travels to Pooley Bridge, where it connects with other services. The bus stop is 1.8 miles / 2.9 km from The Quiet Site.
- The nearest train station is Penrith. The train station is 8.4 miles / 13.5 km from The Quiet Site.
- A pick up service from Penrith train station can be arranged prior to arrival.



Travel by taxi

- You can get a taxi with Station Taxis Penrith by calling 01768 211004. The taxi company has a wheelchair accessible vehicle.



Parking

- We have a car park. The parking is less than 50 metres from the main entrance. Parking is free.
- There is a drop-off point at the main entrance. The drop-off point has a dropped kerb.
- From the car park to the entrance, there is level access. The path is sloped.
- The route is 1040mm wide, or more.



Car Park

Arrival

Path to main entrance

- From the street to the main entrance, there is level access.
- The path is sloped.

Main entrance

- The main entrance has level access.
- The door is 1040mm wide.
- The main door is side hung and manual.

Getting around inside

Visual Impairment - General Information

- We have contrast markings on all glass doors and contrast markings on all full-height windows.



Contrast Markings

Reception

- From the main entrance to reception, there is level access. The door is 1040mm wide.
- Watch the video: [Reception and Zero waste shop](#)

Foyer

- From the main entrance to reception, there is level access. The door is 1040mm wide.

Site facilities

- We can help you with pitching.
- You can park next to your tent and caravan.
- We have showers, with a seat.
- We have a level access shower.
- There is a shower chair available.
- The level access shower has handrails.

- Some toilets have handrails. The direction of transfer onto the toilet is to the right.
- There is 320.00 at the side of the toilet.
- There is 1600.00 in front of the toilet.
- The toilet seat is 380mm high.
- The basin is 800mm high. The taps are lever operated. There is no space under the basin.

Launderette

- From the main entrance to the laundry, there is level access. The route is 2000mm wide, or more. The door is 740mm wide.



Launderette entrance

Bar

The Quiet Bar

- From the main entrance to the bar, there is level access. The route is 900mm wide, or more.
- The door is 900mm wide.
- Watch the video: [The Quiet Bar](#)



Bar entrance

[Public toilet](#)

[Services block](#)

- From the main entrance to the public toilet, there is level access. There is a permanent ramp.
- The route is 1100mm wide, or more.
- The toilet door is 850mm wide.
- The direction of transfer onto the toilet is to the front only.
- There is 1200mm in front of the toilet. The toilet seat is 450mm high.

[Shop](#)

[The Quiet Site Zero Waste Shop](#)

- From the main entrance to the shop, there is level access. The route is 1040mm wide, or more. The door is 1040mm wide.
- The route through the shop is 800mm wide, or more.

[Campers kitchen](#)

- From the main entrance to this area, there are 14 steps. There is no lift and no ramp.



Campers kitchen entrance



Campers kitchen

Glamping Burrow

- From the main entrance to this area, there is level access. There is a permanent ramp. The route is 1200mm wide, or more.
- The door is 1200mm wide.
- Glamping Burrow number 14 is accessed via a sloping path. There are 2 handrails in the bathroom of Hobbit Hole 2.
- Watch the video: [Glamping Burrow](#)



Glamping Burrow access



Glamping Burrow



Glamping Burrow interior



Glamping Burrow Sink



Glamping Burrow Toilet



Glamping Burrow Toilet 2

Camping Pod

- From the main entrance to this area, there is 1 step. There is no lift and no ramp.

- Watch the video: [Camping Pod](#)



Camping Pod



Camping Pod Night

Glamping Cabin

- From the main entrance to this area, there is level access. There is a permanent ramp. The route is 1200mm wide, or more.
- The door is 1200mm wide.
- From the main entrance to this area, there are 4 steps. There is no lift and no ramp.
- Cabin 12 is at ground level. There is level access from the parking bay to the door of the cabin. The shower in Cabin 12 is fitted with handrails and a removable shower seat.
- Watch the video: [Glamping Cabin tour](#)



Glamping Cabin access (Cabin 12 has level access)



Glamping Cabin



Cabin Interior

Gingerbread House

- From the main entrance to this area, there is level access. There is a permanent ramp. The route is 1500mm wide, or more.
- The door is 800mm wide.
- There is level access to Gingerbread 3 from the car park that is around 15 metres away. There is a ramp leading up to Gingerbread House 3 from the sites main facilities. All of the paths around this area are made from gravel. The Gingerbread Houses contain a toilet, wash basin and shower. There is a 60cm opening to the shower. A shower seat is available on request.
- Watch the video: [Gingerbread House](#)



Bedding Area



Gingerbread House at Night



Path to Gingerbread House

Getting around outside

Outdoor play field

- From the main entrance to this area, there is level access. The route is 1100mm wide, or more. The entrance is 1100mm wide.
- The Outdoor field has level access. The ground is a mix of grass and woodchip.

Customer care support

Accessibility equipment

- We have an area to charge mobility scooters and battery powered wheelchairs.
- You can hire mobility equipment from Cumbria Mobility by calling <https://www.cumbriamobility.co.uk/>.

Customer care support

- Some staff have disability awareness training.

Guide last updated: 22 June 2024